

## **Environmental and Sustainability Audit of IES Operations 2020**

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The Institution of Environmental Sciences and the Society of the Environment, of which it is a constituent body, stand for the development and application of environmental sciences to promote sustainable development. For this reason, we are mindful of the need to measure and improve the environmental and social impacts of our own operations.

## The Natural Step Framework

The 2020 environmental and sustainability audit follows the same science-based sustainability framework developed by The Natural Step (TNS), as stated in the 2019 audit. This allows us to undertake an evaluation of:

- > The current state of the Institution's operations
- > Our vision of where we aspire to be (in terms of sustainability)
- > The steps required to achieve these goals

The framework takes a systems approach to understanding the natural cycles of the planet. At its heart is a sciencebased model of a sustainable Earth system, defined by physical laws and ecological principles. From this model, it is possible then to derive four 'System Conditions' (first-order principles) which collectively define sustainability:

In a sustainable society, our natural environment should not be subject to systematically increasing...

- 1. ... levels of extraction of resources;
- 2. ... amounts waste produced by society; and
- 3. ... physical degradation
- ... and in that society...

4. ... people should not be subjected to structural obstacles to health, influence, competence, impartiality and fulfilment.

The way that TNS Framework is applied to promote sustainable development is through a stepwise process as follows:

- Step A: Awareness comprises an understanding of sustainability, represented by TNS model and its four System Conditions;
- Step B: Baseline analysis wherein the product or process is evaluated on the basis of the four System Conditions;
- Step C: Compelling vision is achieved through judgements of feasibility and identifying conditions when the Conditions are met
- Step D: Doing it through prioritising the incremental steps that lead from present conditions (B) towards the vision of a fully sustainable future (C). This is done by analysing the suggestions through the lens of the following strategic questions:
- (i) Is the direction that is being taken correct?
- (ii) Can this investment be enhanced in future to eventually fully comply with the four Sustainability Principles?
- (iii) Will there be sufficient return on the investment (with regard to financial, social and ecological capitals) to warrant continued transition?

## Sustainability Audit and Action Plan

The first stage of the Audit reflected Steps A and B, using the four Systems Conditions to assess the current performance and impact of IES operations. Subsequently, Step C identified our sustainability goals and future aims. Lastly, Step D highlighted achievable and practical measures that could be enacted in order to move towards our long-term goal of a 'Sustainable IES'. This was taken to be either individual actions or those undertaken to influence others.

The following tables summarise the key features of the audit, noting that:

- 1. The current situation is assessed honestly and with no element of 'blame' for poor performance in the past. This reflects the many instances of societal 'business as usual' and of the economic pressures that force or incentivise unsustainable practice
- 2. Sustainability goals may be difficult or impossible to achieve immediately for a range of reasons. COVID-19 has limited our access to the office for several months, and as such, we have been unable to action some of the points below from the 2019 audit, resulting in their move across to "Steps to Reach Vision"

3. 'Steps to Reach Vision' refers to measures that can be taken to make progress from current practice to long-term goals. They are not a commitment to immediate action but represent pragmatic proposals upon which we may be able to work on and will endeavour to do so in the future

TNS System Condition 1: the natural world is not subject to unsustainable levels of resource extraction

Aspect	Sustainability Vision	Practice in 2019	Additional Practices Implemented in 2020	Steps to Reach Vision
Fossil Fuel – Electricity & Heating	Carbon Neutrality	<ul> <li>Renewable energy supplied to 1<sup>st</sup> floor only (designated premises) made up of a mixture of hydro (9%), solar (40%) and wind (51%)</li> <li>Fluorescent lighting (rating A) light bulbs fitted across office</li> <li>Decent practice turning off equipment when not in use</li> <li>There is no smart meter fitted within the property</li> </ul>	<ul> <li>Signposted appropriate energy advice to staff and visitors e.g. unplug electricals if not needed (laptops, TV), optimise tea urn and air con units, and enforced where possible</li> <li>Replaced broken light bulbs with LED</li> <li>Developed criteria for selecting event venues which takes utilities and fossil fuel usage into consideration,</li> </ul>	<ul> <li>Request smart meter and monitor usage</li> <li>Propose business case for members, public and related companies to switch to renewable sources         <ul> <li>make referral code publicly available and develop advisory resources</li> </ul> </li> <li>Continue to replace broken light bulbs with LEDs until fully replaced</li> </ul>

		•	Property is electric only, so heating is included under electricity Three air conditioning units throughout the premises for heating and cooling, only used when necessary No EPC rating provided for premises Electricity and utilities for event venues are not measured and, in general, respective environmental practices are not investigated	•	holding venues to account Estimated and reported our electricity and heating emissions as part of our Pledge to Net Zero and UNFCCC Climate Neutral Now Pledge	•	Investigate building insulation and efficiency Formalise and write up event venue selection criteria to be used for every future event Devise and implement carbon emission reduction action plan in line with pledges
Fossil Fuel – Transport (1) <i>of</i> <i>employees</i>	Carbon Neutrality	•	At personal discretion, but mostly use of public transport or cycling	•	Increased signposting of resources to employees that encourage cycling, such as promoting	•	Continue to encourage staff use of public transport and cycling

		•	Employee benefit of the Cycle to Work scheme National flights are banned for staff Policy to investigate and plan alternatives to flights for travel within Europe, and use flights only if financial and time outlay is deemed unfeasible Local members are sought to deliver talks at accredited institutions in place of staff, wherever possible	•	awareness of free cycling highway code lessons and publishing cycle route maps of London Estimated and reported on emissions from business travel and commuting Reduced business transport due to COVID-19	•	Formalise a flexible working policy to support working from home and reduce commuting emissions Implement Student Ambassador Scheme and train students to deliver university talks internally Devise and implement carbon emission reduction action plan in line with pledges
Fossil Fuel – Transport (2) <i>of</i> <i>others</i>	Carbon Neutrality	•	Encourage attendees at our events and visitors to the office to make use of public transport by highlighting nearby tube stations, bus	•	'CEnv in a Day' workshops are now held online to increase accessibility. This encourages a reduction in flights and travel	•	Continue investigating environmental policies of current suppliers, as well as any new suppliers

routes and costs/emissions
Santander Cyclefor members tohire terminalsattend
<ul> <li>Regularly hold regional events and workshops, such as 'CEnv in a Day', to minimise need for members to travel afar</li> <li>Developed a travel policy which explicitly states expectations and restrictions for speakers and committee</li> </ul>
<ul> <li>Remote access, conferencing equipment and software are effectively in place</li> <li>Remote access, including reduced reimbursement for car travel to dissuade use</li> </ul>
and utilised frequently for internal meetings, particularly with our committeesMinimised delivery journeys by bulk buying when feasible, avoiding companies with
<ul> <li>Informal travel policy in place for speakers, including no travel</li> <li>exploitative or environmentally irresponsible practices</li> </ul>
covered for those     • Developed       who live locally,     external
trains encouragedprocedures forfor those travellingremote accessinginternationally, no

		<ul> <li>internal UK flights and taxis discouraged where possible</li> <li>Event venues are generally selected based upon their ease of access via public transport</li> </ul>	to increase facility for participants	
Petrochemical-based materials (e.g. carpets, plastics, solvents, fibres)	Beneficial reuse with benign re-integration into natural cycles i.e. no further resource extraction required	<ul> <li>Reasonable control over carpets at present due to the fixing and repairing lease agreement at Great Eastern Street; carpet is interface so can replace individual tiles instead of whole carpet</li> <li>Informal policy to minimise use of plastic-based materials for business purposes such as plastic bags and stationery; single-</li> </ul>	<ul> <li>Staff are encouraged during induction to reduce personal single- use plastic consumption</li> <li>First Mile recycling reports are catalogued and tracked on a monthly basis.</li> </ul>	<ul> <li>Work with other organisations in the building to encourage more sustainable use of petrochemical- based materials, particularly plastics and cleaning products</li> <li>Conduct audit of single-use plastic items within the office, investigate whether recycling or reuse mechanisms are feasible (including printer cartridges) and implement</li> </ul>

<ul> <li>use plastic is</li></ul>	<ul> <li>A First Mile</li></ul>
restricted at	recycling report
events <li>When making</li>	should be
purchasing	included in the
decisions, we look	annual report to
to products that	hold the office
can be repaired,	accountable <li>Incorporate a</li>
refilled or reused	formal no single-
with longevity.	use plastic policy
Staff often seek	into event venue
second- hand	criteria and
equipment or	embed into any
furniture, where	rental agreements <li>Formalise</li>
possible <li>Cleaning products</li>	Environmental
are purchased	Management
from a	training into the
sustainable	induction process
supplier.	for new staff,
Handwash,	volunteers and
surface spray,	council members <li>Devise data</li>
toilet bleach and	collection
washing up liquid	methods to
can be refilled <li>Staff are generally</li>	accurately report
conscious of	on our use of
personal use of	petrochemical –
plastics, with	based materials

many bringing
prepared lunch from home and
avoiding
excessive
consumption of
single-use
plastics. However,
staff do still
purchase plastic
products
Staff are not
required to wear a
uniform; casual clothes are
permitted on a
daily basis and
the need for
purchasing smart
clothing is kept to
a minimum
Office recycling is
conducted via
First Mile, a more
sustainable waste
company who
have a zero- landfill policy, with
all non-recyclable
materials being

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	used to generate green energy. Their facilities for recycling materials, particularly plastics, is more sophisticated than most local authorities. Some items which are typically non- recyclable that go in the refuse bin are still sorted and recycled (e.g. polystyrene and plastic film). There is signage around the office for which items should be put into
	each receptacle
	First Mile send     regular reports on     consumption and     percentage of     recycled waste
	Recycled     cartridges not

		used for main printer as it requires HP compatible cartridges		
Heavy Metals	Reduction in use of materials that use heavy metals, with full reusing or recycling of those that do	<ul> <li>Minimal use of products that contain heavy metals; mostly restricted to office furniture and computer equipment</li> <li>All old furniture or computer equipment are listed on Freecycle or Gumtree for reuse, if possible, or are recycled</li> <li>Regularly purchase second-hand or reconditioned products</li> </ul>	<ul> <li>pull dec spe the con pro one low me</li> <li>Pro wh for pull dec</li> <li>De col to a rep</li> </ul>	nen making rchasing cisions, ecifically check e heavy-metal ntent of new oducts and seek es which are v in heavy etals oduce graphic of lat to look out when making rchasing cisions evise data llection methods accurately oort on our use heavy metals

Nutrients	Within natural assimilative capacity	Not a major issue with our operations	Keep under review
Radioactive matter	Within natural assimilative capacity	<ul> <li>Not a major issue with our operations</li> </ul>	Keep under review

TNS System Condition 2: the natural world should not be overwhelmed with unsustainable levels of waste production

Aspect	Sustainability Vision	Practice in 2019	Additional Practices Implemented from 2020	Steps to Reach Vision
Decommissioned equipment	No accumulation in nature of synthetic persistent substances, nor disposal of rare or precious metals	<ul> <li>Equipment is repaired, whenever possible, with new purchases kept to a minimum – only as and when they are necessary</li> <li>When fixing is not possible, parts are appropriately recycled</li> </ul>		<ul> <li>Identify appropriate repair mechanisms and locations for more vulnerable equipment, particularly computers</li> <li>Internally signposted local recycling facilities for different items or materials e.g. electricals or clothing</li> </ul>

			<ul> <li>Devise data collection methods to accurately report on emissions produced by the end-of-life disposal of equipment</li> </ul>
Consumables	Consumables are non-toxic and, where possible, are beneficially reused	<ul> <li>Ink cartridges are sent to a charity to be recycled</li> <li>Batteries are recycled at local Waitrose</li> <li>Stationery which is no longer needed due to increased digitalisation are donated through Freecycle</li> </ul>	<ul> <li>Conduct an audit of office consumables (e.g. discarded pens), research potential recycling mechanisms and implement</li> </ul>
Food & Waste	Sustainably sourced products, with zero food waste	<ul> <li>For internal meetings, food is generally sourced via Waitrose delivery service direct to the office from their depot in Coulsdon (approx.</li> <li>Internal meetings are now only catered for with vegetarian or vegan options, with appropriate dietary</li> </ul>	<ul> <li>Explore more sustainable lunch options for internal meetings that are affordable and minimise single- use plastics, especially vendors</li> </ul>

<ul> <li>couriered by van</li> <li>Meeting platter packaging is recycled, where possible, although platters are wrapped in plastic, cardboard and an additional plastic bag</li> <li>Waste is often minimised by not</li> </ul>	requirements when notified Only needed food is purchased to prevent over- ordering Increased the volume of vegetarian and vegan options at events, and host more with vegetarian-only catering	<ul> <li>who are local to the Shoreditch area. If possible, collection or delivery should be via foot or bike. Be mindful of products being used e.g. Fairtrade products, sustainable palm oil, etc.</li> <li>Seek guidance of sustainable dietary choices from the scientific literature, promote this externally as a resource, and use internally to inform decision-making</li> </ul>
<ul> <li>Internally, all food waste is disposed of in the food waste bin which is</li> </ul>		

later composted by First Mile
Coffee granules are separately disposed of in the coffee disposal unit which are repurposed by First Mile
<ul> <li>At externals event, food is ordered for slightly less delegates than anticipated to reduce food waste</li> </ul>
Dietary requirements are collected from event attendees to prevent over- ordering
<ul> <li>Several external events have been catered with strictly vegetarian or vegan options to reduce impact on emissions, water, land</li> </ul>

degradation and waste • Half the staff team have switched from cows' milk to oat milk in the office which requires significantly less water and land than dairy and produces less greenhouse gas emissions
Staff are     conscious of more     sustainable dietary     choices

**TNS System Condition 3**: nature should not be subject to systematically increasing degradation by physical means.

Aspect	Sustainability Vision	Practice in 2019	Additional Practices Implemented from 2020	Steps to Reach Vision
Wood	Use and disposal matches natural productivity, and	<ul> <li>Purchase FSC products</li> </ul>		<ul> <li>Maintain good practice</li> </ul>

	waste does not accumulate	•	Office desks and small meeting room table were purchased second-hand; large meeting room desks were purchased locally as new				
		•	All wooden products purchased are durable with long lives				
		•	Purchasing of wooden products is minimal				
		•	Wooden items are donated or recycled when no longer required				
Paper	Use and disposal matches natural productivity, with zero	•	Emails are used as the primary means of contact	•	Encouraged recipients not to print emails,	•	Re-format the online version of journal such that
	waste	•	Online newsletter Journal printed on FSC paper		particularly event confirmation emails		articles can be individually catalogued, tagged and located to

	paper used	•	Contacting	encourage
in prin possit	iter, where ble		individuals who correspond with us	members to opt out of paper
<ul> <li>Doubl printin</li> </ul>	e-sided Ig		via post to encourage their switch to email	version
• All pa	per recycled		based	
reduc	e renewals to e the need to in payments	•	communications Encouraging members to opt	
<ul> <li>Office FSC</li> </ul>	paper is		out of paper copies of the journal through	
CPD s     online	system is		checksum email; developed	
applic	pership ation sments for	•	congruent mailing for new members	
	he IES and are	•	Migrated CPD auditing procedure to online platform, DocHub	
electro DocH	onically via ub	•	Digitalised membership	
	registrations ow solely onic		welcome packs	
	paper and towels are from			

and wastes assimilated by nature.water and waste infrastructurewater use for visitors and staff in officereduce water use within internal WC facilities• No bottled water used in office; jugs containing tap• Research whether				recycled paper. Paper towels are recycled after use				
	Water	available resource and wastes	•	Standard connection to water and waste infrastructure No bottled water used in office; jugs containing tap water are used for internal meetings Staff maintain good practice for using water sparingly Water use at events is not documented. Tap water in refillable bottles is always	•	notices to reduce water use for visitors and staff in	•	implement ways to reduce water use within internal WC facilities Research whether event venues have policies regarding water or water use. Incorporate water usage into formalised event venue selection

**TNS System Condition 4**: people are not subject to structural obstacles to health, influence, competence, impartiality and fulfilment

Aspect	Sustainability Vision	Practice in 2019	Additional Practices	Steps to Reach
			Implemented from	Vision
			2020	

Staff	Equity for all employees and	•	No issues were raised with current	•	Developed clear and transparent	•	Improve and further promote
	volunteers		staff members		salary bands for		remote accessing
		•	Maintenance of an Equality and Diversity Policy which champions equity for all employees and volunteers		different employment tiers, and shared the outcomes of benchmarking salaries for each role with respective staff		options to increase accessibility for volunteers outside of London
		•	Regularly updated Employee Handbook which outlines equitable policies and practices, including those relating to flexible working, time off for dependants, religious holidays and beliefs, parental leave (incl. shared option), eyecare, ergonomics, disabilities, diversity and inclusion, bullying and harassment,	•	members Developed a clear and coherent travel policy for volunteers and staff		

safety, confidentiality and data protection	
Preservation of a Remuneration Policy to ensure pay, benefits and progression within the organisation are fair, clear and transparent	
Diversity and Inclusion Framework, developed by the Science Council and RAE, is used to monitor and review policies, practices and activities which relate to equality, diversity and inclusion, and feed into the organisational diversity strategy. Employment and Governance are two of the headers	

		within the framework which measure quantitative and qualitative progress toward equitable practice
		Remote access options are available for volunteers to participate in meetings. Funding is also allocated to cover travel expenditure
		Full-time staff are given an annual professional development budget of £500 to improve skills, knowledge and experience outside of their role
Access	Access for all, regardless of age, race, gender,	Diversity and Inclusion Framework is also used to monitor     Launched our new <u>EDI Strategy 2020</u> - 2023     Consider translating forms and documents into other common

 sexuality, religion or	progression of	languages
disability	policies, practices	languages
aloubility	and activities for	Consider
	memberships,	proactively printing
	events,	documents in
	accreditations and	alternative
	communications,	formats, such as
	requiring	Braille or in large
	qualitative analysis	print, accounting
	and proposed	for environmental
	actions to feed into	impact
	the wider	L
	organisational	Continue
	strategy	investigating
		feasibility of
		providing access
	demographic data are consistently	to individuals who
	collected across	require
	membership,	wheelchairs, and
	recruitment and	prepare a list of
	governance, with	potential
	aim to identify	alternative venues
	barriers for under-	for events typically
	represented	held internally
	groups and	•
	develop potential	<ul> <li>Increase the</li> </ul>
	solutions to	accessibility of the
	increase	IES website during
	representation and	re-design, being
	access	mindful of layout,
	auctoo	font size,

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	<ul> <li>Communication at all levels in English only</li> </ul>	alignment and alt text for all images
	<ul> <li>Office is unfortunately inaccessible to individuals who require a wheelchair. Purchasing of a ramp to access the office building was considered; however, toilet facilities are not accessible and cannot be structurally amended</li> </ul>	<ul> <li>Plan to hold roundtable discussions for under-represented groups within our membership, starting with a scoping meeting for Black, Asian and Minority Ethnic groups to identify potential barriers to representation within the Institution and sector</li> </ul>
	<ul> <li>Flexible working policies are available for staff unable to access the office, if necessary, although are not presently required</li> <li>All event attendees are</li> </ul>	• Ensure the EDI strategy is implemented, prioritising action points with 2020 deadlines; formalising event venue selection criteria and embedding EDI

advised to inform us if they require additional support, resources or arrangements in order to participate. In all cases, suitable arrangements would be made e.g. hosting a workshop at an alternative location (outside of the office), providing documents in braille, providing an induction loop,	into Committee and Council Terms of References
etc. • Communications are checked over by at least two members of staff to ensure stereotypes and biases are not propagated	
<ul> <li>Discounts for memberships and events are offered</li> </ul>	

		to individuals who earn below an income threshold of £15,500 per annum	
		<ul> <li>Alternative text is provided for all images sent via our mailing platform, Mosaico; all staff have been provided guidance on how to write alt text</li> </ul>	
Supply chains – advice and enforcement	IES an agent for sustainable operations, only purchasing goods that have sustainable supply chains	<ul> <li>Journal sourced sustainably. Journal is printed on paper produced by a programme for the endorsement of forest certification (PEFC) certified supplier and uses non-toxic inks. Journals are delivered to office via standard courier in cardboard boxes</li> </ul>	<ul> <li>Obtain details from all present suppliers about sustainability policies and environmental credentials they hold – document and evaluate</li> <li>A list of regular suppliers for certain products or services should be developed and regularly</li> </ul>

and via Royal Mail for members	maintained; this should be saved
where packaging is made from compostable biopolymers, consisting mainly of potato and maize starch (no polythene therefore no	on the server to permit access for all staff members. An additional record of "rejected" suppliers should also be maintained in the same
microplastics left in soil or watercourse) which are fully compostable in household compost heap	<ul> <li>A standard questionnaire should be sent to all new suppliers. Contracts should be decided on</li> </ul>
<ul> <li>Refuse and recycling waste is collected by First Mile who maintain a host of environmentally responsible policies, including</li> </ul>	both cost and sustainability, with training given to those who arrange regular suppliers
zero waste to landfill, refuse waste used to generate green	

energy, carbon neutral and low- emission fleet used to collect waste along optimised clean-air routes, and customisable reporting to help their customers track their own green credentials
Other equipment –     purchases have     lately shifted to     convenience of     suppliers where     the sustainability     of supply chains is     not investigated     nor measured
Sanitary waste is collected via PHS and is diverted from landfill and goes to their partner Energy From Waste specialists where it

		<ul> <li>is turned into sustainable energy</li> <li>Jupiter Associates Ltd are used for event printing. The company maintains that its products are made with the preservation of the environment in mind; however, the IES does not currently hold a record of their policies</li> </ul>		
Stakeholder relations – membership and the public	Fully engaged, actively involved and keen to promote IES to peers	<ul> <li>Key aims of the current organisational strategy are to inspire and inform; promote dialogue and facilitate collaboration; ensure trust; build skills, careers and networks; provide tools to develop solutions; and amplify voices and</li> </ul>	<ul> <li>Continue addressing as part of ongoing strategy and Delivery &amp; Operations Plan</li> </ul>	Hold the IES accountable for its environmental performance through annual reporting and communicate our journey with members and the public

influence. These
aims were
developed to
enhance the value
of our services and
memberships, and
to increase
engagement with
members and the
public. Main
projects to build
value have been
the development
of specialist
communities,
engaging
members in our
activities
(Application
Review Panel,
event speakers,
authors), building
new and existing
registers (CSci
Accelerated
workshop,
REnvTech launch)
and increased
digitalisation of
services
301 11003

Stakeholder relations – local and related organisations	Working collectively to promote shared sustainability aims	<ul> <li>Relations with occupants at Great Eastern Street are good, but there is a lack of coordination in matters that concern all – no sense of 'collective voice'</li> <li>Collaboration with organisations through Environmental Policy Forum, UKSSD and CHES is strong, although the capacity to provide guidance, influence and leadership to a broad range of organisations and individuals is not fully utilised</li> </ul>	<ul> <li>Improve relationships by liaising with other organisations in Great Eastern Street for issues that concern all – suggest regular meetings</li> <li>Influence contacts (e.g. occupants of GES, local authorities, Shoreditch municipality, umbrella organisations and their contacts, universities, members' employers) by sharing resources and increasing engagement. Consider electing a spokesperson to represent the IES in such instances</li> </ul>
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